

**Problem:** PS4 controller's audio jack delivers no sound while being connected to ReaSnow S1

**PS:** PS4 Slim controller and PS4 Pro controller have no similar problem.

### **Reason:**

PS4 controller' audio ability functions only if the controller is in wireless mode, but ReaSnow S1 needs a wired controller for console's verification. And all converters of this kind will face the same problem.

For XBOX consoles, there will be no similar problem.

### **Work around 1:** USB sound adapter(USB soundcard) (2-4 USD)



The USB sound adapter must be recognizable by PS4

The above showed USB sound adapters are tested on the PS4.

**Plug this USB sound adapter into USB port of PS4.**

It will solve the problem you are facing.

Presumably most of the USB sound adapters with no driver required are acceptable.

Below are some ways to use these USB sound adapters:

1. headsets with two 3.5mm sockets (for mic and speaker)



2. earset shipped with PS4



## Work around 2: Wireless headset or USB headset

The headsets must be recognizable by PS4

Tested Ones:

PlayStation Gold Wireless Stereo Headset (60-80 USD)



PlayStation Silver Wired (18 USD)

Turtle Beach P12(40-60 USD)

